

Leicester
City Council

MEETING OF THE NEIGHBOURHOOD SERVICES SCRUTINY COMMISSION

DATE: TUESDAY, 4 OCTOBER 2022

TIME: 5:30 pm

**PLACE: Meeting Room G.01, Ground Floor, City Hall, 115 Charles Street,
Leicester, LE1 1FZ**

Members of the Neighbourhood Services Committee

Councillor Thalukdar (Chair)

Councillor Solanki (Vice-Chair)

Councillors Byrne, Kitterick, O'Donnell, Pickering and Rahman

One unallocated Labour group place

One unallocated non group place

Members of the Housing Scrutiny Commission

Councillor Westley (Chair)

Councillor Chamund (Vice Chair)

Councillors Ali, Aqbany, Crewe, Fonseca, Gee and Pantling

Members of the Housing Scrutiny Committee are invited to attend the above meeting to consider item 7 and 8 as listed overleaf.

For Monitoring Officer

Officer contacts:

Jacob Mann (Democratic Support Officer),

Tel: 0116 454 5843, e-mail: Jacob.Mann@leicester.gov.uk
Leicester City Council, 115 Charles Street, Leicester, LE1 1FZ

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- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

Further information

If you have any queries about any of the above or the business to be discussed, please contact:

Jacob Mann, Democratic Support Officer on 0116 454 5843. Alternatively, email Jacob.Mann@leicester.gov.uk, or call in at City Hall.

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PUBLIC SESSION

AGENDA

FIRE / EMERGENCY EVACUATION

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1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business to be discussed.

3. CHAIR'S ANNOUNCEMENTS

4. MINUTES OF THE PREVIOUS MEETING

[Appendix A](#)

The minutes of the meeting of the Neighbourhood Services Scrutiny Commission held on 16 August 2022 are attached and Members are asked to confirm them as a correct record.

5. PETITIONS

The Monitoring Officer to report on the receipt of any petitions submitted in accordance with the Council's procedures.

6. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Monitoring Officer to report on the receipt of any questions, representations and statements of case submitted in accordance with the Council's procedures.

7. DOMESTIC ABUSE - SAFE ACCOMMODATION STRATEGY

[Appendix B](#)

The Director of Neighbourhood and Environmental Services submits a report on the Domestic Abuse – Safe Accommodations Strategy.

8. CRASBU UPDATE

[Appendix C](#)

The Director of Neighbourhood and Environmental Services submits a update on the work of the Crime and Anti-Social Behaviour Unit (CrASBU).

9. LITTER AND FLY TIPPING STRATEGY REPORT [**Appendix D**](#)

The Director of Neighbourhood and Environmental Services submits a report on the Neighbourhood Services Litter and Fly Tipping Strategy for Leicester.

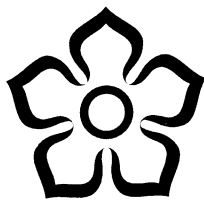
10. KNIFE CRIME AND SERIOUS VIOLENCE STRATEGY WORK [**Appendix E**](#)

The Director of Neighbourhood and Environmental Services submits an update on the Knife Crime and Serious Violence Strategy work.

11. WORK PROGRAMME [**Appendix E**](#)

The current work programme for the Commission is attached. The Commission is asked to consider this and make comments and/or amendments as it considers necessary.

12. ANY OTHER URGENT BUSINESS



Leicester
City Council

Appendix A

Minutes of the Meeting of the
NEIGHBOURHOOD SERVICES SCRUTINY COMMISSION

Held: TUESDAY, 16 AUGUST 2022 at 5:30 pm

P R E S E N T :

Councillor Thalukdar (Chair)
Councillor Solanki (Vice-Chair)

Councillor Kitterick Councillor O'Donnell
Councillor Pickering

In Attendance:

Councillor Clair, Deputy City Mayor for Culture, Leisure, Sport and Regulatory
Services
Councillor Clarke, Deputy City Mayor for Transport, Clean Air, and Climate
Emergency
Councillor Dempster, Assistant City Mayor for Health

16. APOLOGIES FOR ABSENCE

Apologies were received from Councillor Rahman.

17. DECLARATIONS OF INTEREST

Members were asked to disclose any pecuniary or other interest they may have in the business on the agenda.

There were no declarations of interest.

18. MINUTES OF THE PREVIOUS MEETING

AGREED:

1. That the Minutes of the meeting of the Neighbourhood Services Scrutiny Commission held 28 June 2022 be confirmed as a correct record.

19. PETITIONS

The Monitoring Officer reported that none had been received.

20. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Chair invited Hannah Wakley to present a statement of case to the Commission. Ms Wakley expressed concern regarding the Council's use of pesticides and herbicides in parks and open spaces, with a particular focus on Glyphosate. The potential harms of Glyphosate were noted, it was also noted that numerous other Local Authorities had begun work to cease the use of Glyphosate.

In response to the statement of case it was noted that use of Glyphosate had reduced over recent years. It was also noted that work was ongoing to review the Council's use of Glyphosate, with the intention of producing an action plan to phase out use all together in the next 3 years. It was noted that sufficient substitute products for Glyphosate were not yet widely available.

A question had been received from Hannah Wakley which was considered in accordance with the Council's Constitution, Part E Procedure Rule 10.

The Chair invited Ms Wakley to present her question to the Members of the Commission as follows:

"We have noticed that the way herbicide is used seems to vary in different city parks; in some parks the base of every tree is sprayed and in other parks only small areas are sprayed, usually around the children's playgrounds. How is the application of glyphosate in parks and green spaces being monitored?"

In response to this question it was noted that the Council was required to keep track of the pesticides and herbicides it used. It was noted that the variation in use in certain areas could be related to trials for products which could replace Glyphosate. It was also noted that the possibility of avoiding treatment all together in certain cases was being considered.

The Chair thanked Ms Wakley for her statement of case and question.

21. CITY WARDENS AND ENVIRO-CRIME SERVICES OVERVIEW

The Director of Neighbourhood and Environmental Services submitted a presentation on the City Warden and Enviro-Crime work area. The Head of Standards and Development presented the item, it was noted that:

- Each City Warden had an assigned area, with patrolling Wardens supporting. Enviro-Crime Officers worked citywide.
- Enforcement could be civil or criminal.
- Enviro-Crime carried out detailed investigations of large-scale fly tips, scrap metal offences and other large incidents.
- The number of FPNs issued during 2020/21 dipped significantly,

numbers had returned to previous levels in 2021/22.

- Community engagement was ongoing, including a focus on university liaison to mitigate students leaving waste outside accommodation.
- Joint working was ongoing with numerous agencies including DEFRA.

In response to Members' questions it was noted that:

- Fines were based on income, companies guilty of offences received higher fines.
- The number of fly tips were generally decreasing, with the latest quarterly figures being 26% lower than the previous year.
- There were peak periods for fly tips, around Christmas time and when students moved out.
- The city saw much less large-scale fly tips than the county.
- Issues with waste in Council accommodation were the responsibility of the Housing Service. Enforcement was a tenancy issue.
- City Wardens did not have powers related to street drinking, Police were responsible for that.
- More senior City Wardens were mostly office based as they dealt with complex cases and correspondence from the public and Councillors.
- CCTV could only be accessed in cases where a custodial sentence is possible.

AGREED:

- That the Commission notes the update.

22. PEST AND DOG CONTROL SERVICES OVERVIEW

The Director of Neighbourhood and Environmental Services submitted a presentation on Pest and Dog Control Services.

The Head of Standards and Development presented the item, it was noted that:

- The Service was working with the Housing Service to develop systemic treatments of bedbugs and develop a working group on rat prevention. The aim of this was to reduce costs to the Council from external companies.
- A focus was on correct identification of issues so that the appropriate treatment could be used, this was to avoid potential environmental issues. Potentially harmful treatments were being phased out. Perimeter baiting would be ceased as soon as the initial issue was dealt with.

In response to Members' questions it was noted that:

- There were issues relating to large amounts of food being dumped outside for birds, this was leading to rat issues.
- The recent weather conditions had led to very fine breeding conditions for rodents.
- Work was ongoing with the Housing Service to educate tenants on pest

issues. A joint approach on rats had been developed.

- Issues with cats were outside of the portfolio of the Service.
- Numbers of exotic pets in the city were increasing,
- Mice did tend to congregate around specific areas, normally based on a food source.
- There was an increase in dog ownership during the pandemic, this had not yet led to a noticeable increase in strays.
- The team was moving to a new location to better enable response.
- Rats were considered a public health issue which is why rat treatments were provided for free.

AGREED:

- That comments made by Members be taken into consideration by Service Officers.

23. WASTE SERVICES - SERVICE UPDATE

The Director of Neighbourhood and Environmental Services submitted a presentation updating the Commission on the work of Waste Services.

The Head of Waste Services presented the item, it was noted that:

- The service encompassed waste collections and treatment, recycling centres, and encouraging behaviour change around waste.
- Black bins and orange bags were collected weekly.
- The recycling centres remained well used, the trade waste facility saw record customer numbers in 2021/22.
- The Gypsum Close Reuse Shop had been refurbished and fully reopened in May 2022.
- Behaviour change work involved public campaigns, school visits, and other events.
- Over 146k tonnes of waste were handled in 2021/22.
- Kerbside collections were uninterrupted over the whole Covid-19 pandemic period, Leicester was one of the few Councils to sustain the service over the period.
- The service was struggling with a record levels of orange bag requests.
- The recycling rate had recovered in 2021/22, in line with national trends.

In response to Members' questions, it was noted that:

- The backlog in bulky waste collections had been exacerbated due to national driver shortages. A recovery plan was being developed in collaboration with Biffa.
- Conversations were ongoing with regards to making it easier to get orange bags.
- The Council would need to work proactively with Biffa to resolve issues such as allowing space for cars to pass.
- A more structured annual communication plan was being developed,

- with an aim to develop more active communications.
- Engagement with students would continue as new students come to the city.
- The option of short videos educating on Waste Services was being considered.

AGREED:

- That the Commission requests that comments made by Commission Members be taken into account by Service Officers.

24. NEIGHBOURHOOD SERVICES PERFORMANCE UPDATE

The Director of Neighbourhood and Environmental Services submitted a presentation updating the Commission on the work of Neighbourhood Services.

The Assistant City Mayor for Health introduced the item, noting that there had been a recent shift in executive portfolios and that she was now responsible for libraries and community centres.

The Head of Neighbourhood Services presented the item, it was noted that:

- Neighbourhood Services delivered community and library services.
- There was a network of 72 facilities, including 9 multi-service centres.
- The Service also included the Ward Engagement team.
- Neighbourhood Services were committed to the 4 universal offers developed by Libraries Connected.
- All facilities were closed during the Covid-19 pandemic, this led to a significant expansion of e-services.
- Staff were overwhelmingly redeployed to other services during the pandemic period, with facilities being used as test centres.
- The priorities for recovery from the pandemic were health and wellbeing, digital inclusion, supporting children's learning, and employment and careers.
- A customer survey was carried out in February 2022, the results showed a satisfaction rate similar to pre-pandemic levels.
- 14 events were held across facilities to mark the Platinum Jubilee, these were well attended.
- The number of active library users was increasing monthly.
- Community groups had largely returned to using facilities.
- The increase in use of e-books had continued after reopening.
- Engagement was good on children's programmes.

In response to Members' questions, it was noted that:

- The DWP work coach sessions were delivered in 8 facilities, explaining the 6% response in the survey.
- Libraries staff could support customers with issues accessing IT, staff had a crib sheet for regular issues.

- Survey results were available for each individual facility to see where they could make changes.

AGREED:

- That the Commission requests that comments made by Commission Members be taken into account by Service Officers.

25. DRAFT WORK PROGRAMME

The Chair noted that any suggestions for future items should be emailed to himself or the Scrutiny Policy Officer.

26. ANY OTHER URGENT BUSINESS

The meeting closed at 7.50pm.

Domestic Abuse Act 2021 Part Four: Progress Report

October 2022

Stephanie McBurney

Outline

- Background
- Legislation
- Safe accommodation
- ∞ • Strategic objectives and priorities
- Reporting and governance
- Actions against requirements
- Plans

Domestic Abuse in Leicester

- Needs assessments
- Over **54,000** pp in Leicester since age 16
- Police offences increasing year on year
- 35% of all violent crime
- Opened 19 domestic homicide reviews since 2011
- Diverse range of agencies, and funding
- New service system

Domestic Abuse Act 2021

- Funding released Feb 2021
- Royal Assent 29 April 2021
- Statutory Guidance first published October 2021
- Draft Strategy required by December 2021
- Published Strategy required by 5 January 2022
- Definitions and commitments

Priorities 2022-25

- Establishing the Leicester Domestic Abuse Locality Partnership Board
- Improving understanding of need in Leicester, and barriers to meeting those needs
- ⇒ • Developing and supporting the workforce responding to accommodation related support for victim-survivors of domestic abuse in Leicester
- Expanding the accessibility and suitability of the safe accommodation available in Leicester, including culturally appropriate promotion of available services and engagement activity.

Local Impact

- Improved staff confidence and skills = greater identification, disclosure and improved first response
- More options = more victims (adult and children) securing and sustaining safe accommodation
- Reducing the length (and harm) of abuse
- More ability to recognise and meet needs
- Improved likelihood of recovery and improved well-being

Progress #1

- Target dates met
- Representation on Locality Board
- Needs assessment
- Procurement
- New initiatives
- Sub-regional structure

Progress #2

- Expanded 'by and for' BME safe accommodation
- Piloted Respite Rooms
- New locations
- 14 • Expanded specialist support to those in safe accommodation (substance use, counselling, immigration, mental health, young people, resettlement)
- Procurement
- Trauma informed safe accommodation framework

Plans

- Visits
- Expanding range of safe accommodation options
- Workforce training
- Access fund
- Embedding and reviewing the performance management framework
- Pathway improvement

Questions and Comments

@_howmanytimes

[Domestic and sexual abuse \(leicester.gov.uk\)](http://leicester.gov.uk)

[Domestic abuse safe accommodation strategy \(leicester.gov.uk\)](http://leicester.gov.uk)

Helpline & Engagement Service T: 0808 80 200 28 www.freeva.org.uk

Report to Scrutiny Commission

Neighbourhood Scrutiny Commission
Date of Commission meeting: 4th October 2022

Dealing with Complex and High Risk Anti-Social Behaviour

Report of the Director of Social Care and Early Help



Useful information

■ Ward(s) affected: All

■ Report authors:

Caroline Green, Service Manager Community Safety & Protection

■ Author contact details: 0116 454 0251

■ Report version number plus Code No from Report Tracking Database: 1

1. Purpose of report

- 1.1 To provide the Commission with an overview of the work of the Crime & Anti-Social Behaviour Unit (CrASBU); outlining how complex, high-risk anti-social behaviour (ASB) cases are managed in the City.
- 1.2 To provide the Commission with information on how the Changing Futures programme works alongside CrASBU/Community Safety.
- 1.3 To provide the Commission an update on the transfer of ASB management from tenancy management to Community Safety.

2. Summary

- 2.1 The Council's Crime and Anti-Social Behaviour Unit (CrASBU) deal with complex and high-risk cases of Anti-Social Behaviour (ASB) across all tenures. They also deal with all reports of ASB from residents and tenants in private sector housing from initial report to high level investigations and legal action. Due to the nature of this work CrASBU has accumulated specialist knowledge of dealing with ASB. The type of case that CrASBU deals with includes issues that can relate to mental health, substance misuse, domestic violence, and knife crime.
- 2.2 The Council's Tenancy Management Service within the Housing Division also have a responsibility to ensure that Leicester City Council tenants adhere to responsibilities and obligations outlined within the Conditions of Tenancy. Currently, Housing Services deal with low to medium reported ASB incidents which primarily involve Leicester City Council housing stock. This work is due to transfer over to CrASBU/Community Safety in late 2022. Where cases are assessed as complex and/or high risk they are referred to CrASBU. This report considers the work of CrASBU.
- 2.3 The Housing Division will shortly transfer the management of all ASB cases to Community Safety to ensure seamless and consistent case management and earlier identification of emerging ASB and intervention.
- 2.4 CrASBU deal with ASB referrals from the Council's Housing Division, partner agencies, residents, landlords and businesses.

- 2.5 The Council's CrASBU team deal with matters that cause an individual (or individuals) harassment, alarm and distress through ASB. The team address ASB through a range of mechanisms including legal sanctions such as Civil Injunctions, Possession Proceedings and Closure Orders.
- 2.6 Over the course of the last three years, the work of the team has increased significantly in terms of the complex nature of the reported ASB. This was particularly evident during the COVID-19 lockdown period where residents were much more alert to, and affected by, the behaviour of their neighbours.
- 2.7 Processes such as complex decision-making meetings (CDMM) and complex individual management meetings (CIMM) continue to provide a fair and reasoned approach ensuring that decisions made can be evidenced and all options considered.
- 2.8 CrASBU refer cases to the Changing Futures programme where an individual or set of individuals meet the criteria for Changing Futures support. Changing Futures is supported by CrASBU to carry out enforcement work (such as civil injunctions or Closure Orders) on cases where a legal sanction is required, such as aggressive begging.
- 2.9 This report provides a comprehensive overview of the performance of the team together with the information on the outcomes achieved.

3. Recommendations

- 3.1 To note and comment on the work reflected in this report
- 3.2 To identify any additional steps that can be taken to strengthen outcomes.

4. Report

- 4.1 The Council's Crime and Anti-Social Behaviour Unit (CrASBU) deal with complex and high-risk cases of Anti-Social Behaviour (ASB) across all tenures.
- 4.2 Anti-Social Behaviour is defined as conduct that has caused, or is likely to cause, harassment, alarm, or distress to any person. Conduct capable of causing nuisance and annoyance to a person in relation to that person's occupation of residential premises.
- 4.3 They also deal with all reports of ASB from residents and tenants in private sector housing from initial report to high level investigations and legal action.

- 4.4 Due to the nature of this work CrASBU has accumulated specialist knowledge of dealing with ASB. The type of case that CrASBU deals with includes issues that can relate to mental health, substance misuse, domestic violence, and knife crime.
- 4.5 The Council's Tenancy Management Service within the Housing Division also have a responsibility to ensure that Leicester City Council tenants adhere to responsibilities and obligations outlined within the Conditions of Tenancy. Housing Services deal with low to medium reported ASB incidents which primarily involve Leicester City Council housing stock. Where cases are assessed as complex and/or high risk they are referred to CrASBU. This report focuses on the work of CrASBU.
- 4.6 From late 2022 Community Safety will manage all ASB reports involving council tenancies. Neighbourhood Housing Officers currently manage low level aspects of ASB reported but this work will transfer over to Community Safety with an additional 4 FTE officers.
- 4.7 By having all ASB in one place it will allow for seamless transfer from low level to emerging higher risk or complex and ensure earlier identification of problematic cases.

CrASBU Team Structure

- 4.8 The team structure for CrASBU is provided below. There are 6 x FTE posts with one of these providing enforcement support to Changing Futures (previously Street Lifestyle Enforcement Team).

Karen Manville – Head of Service

Caroline Green – Service Manager

Team Manager – Vacant

6 FTE CrASBU officers + 1 FTE Enforcement Officer (Changing Futures)

Planned late 2022 4 FTE ASB Neighbourhood Officers

- 4.9 CrASBU is based on the first floor at Mansfield House Police Station (MHPS) as part of Leicester City Council's Community Safety Hub. Staff spend a proportion of their time at MHPS, some working from home and some at locations such as police stations. This flexibility in terms of agile working provides staff with an opportunity to offer advice and guidance to partners on emerging anti-social behaviour cases.
- 4.10 Staff, partners and members of the public can contact CrASBU via a duty desk. Officers are available each weekday, during business hours to respond to enquiries and can be contacted a number of ways but usually through a generic email address - crasbu@leicester.gov.uk . The team receive emails directly from members of the public, members, police officers, probation and via customer services.
- 4.11 CrASBU aim to respond to every enquiry within 10 working days and risk-assess every enquiry on the day it comes in (with the exception of weekends). Every response offers access to support services, such as Victim First and the team always ask for feedback to help improve the service.
- 4.12 The team respond to an average of 152 enquiries per month and ensure each one is appropriately recorded, and risk assessed accordingly, alerting partners agencies where necessary.
- 4.13 Every case is recorded and either advice is given and an appropriate signpost to alternative agency is provided, such as to contact the Noise Team, Police, City Warden, etc, or the case is allocated to an officer for casework.
- 4.14 Where a case is signposted, CrASBU may provide information leaflets containing useful contact details for the relevant agencies and these are passed to the customer.
- 4.15 CrASBU also use standardised letters for routine signpost cases, such as enquiries about alley gating or street lifestyle issues.
- 4.16 Working alongside CrASBU and also based at Mansfield House Police Station within the Community Safety Hub is the Changing Futures Programme.
- 4.17 Changing Futures is a £2.6 million government funded over 3 years engaging with people facing multiple disadvantages including, women, particularly sex workers, people experiencing homelessness, people who have had contact with Criminal Justice System in previous 12 months, those with dual diagnosis (co-occurring mental illness and substance misuse) and complex mental health issues.
- 4.18 The team includes intensive support workers as well as seconded police officers, drug and alcohol workers, social workers and lived experience workers.
- 4.19 CrASBU will refer cases to Changing Futures to support tenancy sustainment and will also carry out enforcement work required on individuals referred to the programme.

4.15 Workflow and legal Cases:

Workflow summary 2019/2020/2021						
Rolling workflow summary 2020	2020	Annual total SRs	2021	Annual total SRs	2022	Running annual total
Total number of cases January	238	2145	97	1783	142	142
Total number of cases in February	98		118		148	290
Total number of cases in March	124		157		105	395
Total number of cases in April	182		136		122	517
Total number of cases in May	145		124		179	696
Total number of cases in June	197		180		215	911
Total number of cases in July	228		191		164	1075
Total number of cases in August	204		155		206	1281
Total number of cases in September	188		180			
Total number of cases in October	151		166			
Total number of cases in November	108		168			
Total number of cases in December	102		111			
Average monthly number of new cases/enquiries	164 cases a month		148 cases a month		152 cases a month	

5. Interventions

5.1 CrASBU use a number of strategies to determine how a case should be managed effectively whilst considering a number of factors, including, vulnerability, risk to individuals and community as well as corporately.

5.2 Complex Individual Management Meeting (CIMM)

- Where it is concluded that no corporate decision is required but more information is needed, and risk needs to be shared a CIMM is convened.
- A CIMM allows CrASBU to organise a multi-agency meeting to gather and share information to inform next steps.
- The CIMM process is predominantly used for single people causing significant problems in and around their tenancy but can be used for a family or a group of people. It is used where a clearer picture of the presenting problems and the possible reasons attributing to the behaviour is required.

- CrASBU prepare a report and convene a multi-agency meeting usually involving Housing, Police, Probation, Turning Point, mental health services, PAVE (proactive vulnerability enforcement team) STAR and any other agencies that are involved.
- Following a CIMM a further meeting can be arranged and/or a legal action plan will be developed that may or may not lead to a CDMM.

5.3 **Corporate Decision-Making Meeting (CDMM).**

- A CDMM is convened when a corporate decision is required because there are complicating factors such as described above. It is only the most high risk and complex cases that are considered for CDMM.
- A report is produced by the lead CrASBU officer which details the history of the case, a chronology of incidents, intervention and actions along with an options document to guide the decision makers as to the most appropriate sanction. An equalities act assessment and a legal action justification report are also included.
- The report is presented to Heads of Service within Housing and Community Safety and Protection (as decision makers) and depending on who is going to be affected by the decision, representatives from homeless services and Children's Services are in attendance.
- Those present are invited to ask questions and offer advice before the decision makers sum up and make representations about the most proportionate action to be taken considering all the facts of the case.
- This process is deemed fair and reasonable and ensures all decisions are taken proportionately.

5.4 **Current complex case snap shot (high intensity work accounting for a large number of Officer time often involving legal work)**

Complex case snapshot as of 20/09/2022	
Total number of live Housing Referrals	36
Total number of case in Legal	3
Total number of cases pending Legal action	5

- 5.5 CrASBU use a range of legal remedies, often as a last resort where no other intervention has worked and the anti-social behaviour is so serious that only a legal sanction can be considered. Where CrASBU are considering legal action against a tenant strong evidence is required and this is often collected from those affected including neighbours.
- 5.6 For CrASBU to take a case to court the team must produce evidence, and this comes in the form of written statements. CrASBU gather evidence from those affected and work with them to draft statements of evidence to put before the court.
- 5.7 Often, the team will require those that have provided a statement to be available to come to court to give that evidence to a Judge or Magistrate to help them decide if a legal sanction should be granted. Officers always offer support to those that provide evidence for a legal case.
- 5.8 Legal powers available include:
- i. Injunction – requires the person to comply with the terms of the injunction or face imprisonment.
 - ii. Closure Order (including partial Closure Order) – granted in the Magistrates Court for up to 3 months and requires the tenant to immediately leave their property thus giving immediate respite to neighbours and victims.
 - iii. Possession proceedings including the use of the Absolute Ground for Possession – possession proceedings where the absolute ground for possession is not available, require the court to make a finding that it is reasonable to grant possession whereas proceedings based on the Absolute Ground make it mandatory for the court to order possession where the Ground is proven in a criminal court.
 - iv. Demotion Order – Officers ask the court to consider removing secure tenancy rights for 12 months in an effort to support behavioural change and allow the tenant to remain in their property.
 - v. Criminal Behaviour Order (CBO) – Officers sometimes work with the Police where a tenant or a person connected to the tenant has been convicted of a criminal offence to obtain a CBO that criminally requires a person to behave in a certain way.
 - vi. Community Protection Notices (CPN) – a less serious sanction but can lead to a criminal conviction and/or a fine if breached, officers use this sanction for lower level behaviour or whilst developing a legal case.
 - vii. Various other sanctions including: Cease and Desist letter, warning letter, acceptable behaviour contract. These are aimed at controlling the behaviour whilst engaging with the perpetrators and developing a case.

6. Community Trigger (also known as ASB Case Review)

- i. The Community Trigger was introduced as part of the Crime and ASB Act 2014 and it gives victims and communities the ability to demand a review of their case where they are not satisfied with the responses from agencies to their complaints.
- ii. The Community Trigger is a statutory requirement and whilst there is a criteria to request a review there is also a timeline to review the case and make recommendations. Not all applications meet the threshold for a review and where applications are declined, reasons are made clear alongside advice and guidance.
- iii. Currently CrASBU carry out case reviews on behalf of the authority and these reports along with recommendations are reviewed and agreed upon at Director level.
- iv. CrASBU has received 12 such requests in 2022 of which 5 have been accepted for full case reviews and the remaining signposted through to more appropriate services.
- v. Where individuals wish to appeal against the outcome of the case review, they have the right to ask another authority across Leicestershire or Rutland to review the case. In 2022 there have been no such appeals.

Community Triggers	2022	Number accepted	Number declined
	January	1	0
	February	0	0
	March	1	0
	April	0	1
	May	0	1
	June	1	2
	July	0	1
	August	1	2
	September	1	0
	October		
	November		
	December		

7. Development of the Service

- 7.1 CrASBU invest in sharing best practice, experiences and problem solving complex and stuck cases by coming together on a weekly basis.
- 7.2 The team use a peer review process where officers share a case that they are working on and discuss with colleagues to help problem solve complexities within the case. The "Signs of Safety" model is used to support any decision making and officers always risk assess the status of the case each time.

- 7.3 Peer review is of particular help and support to newer members of staff and allows them to feel supported and ask probing questions in a safe environment. The team is in the process of inviting partners to peer reviews and hope to extend the process out to other departments across the Council.
- 7.4 The Head of Service recently attended a peer review as part of a planned observation and provided positive feedback to the Service Manager. The use of a Signs of safety approach to the review enabled useful next steps for the member of staff presenting the case.
- 7.5 The service continues to develop, as new and different demands are brought to the attention of the team. The team would welcome any views from Commission in terms of how the team's work can be further improved.

5. Financial, legal, and other implications

5.1 Financial implications

There are no direct financial implications arising from this report.

Amy Oliver, Interim Head of Finance

5.2 Legal implications

There are no specific legal implications arising from this report.

Jeremy Rainbow – Principal Lawyer (Litigation) – x. 371435

5.3 Climate Change and Carbon Reduction implications

There are no significant climate change implications associated with this report.

Aidan Davis, Sustainability Officer, Ext 37 2284

5.4 Equalities Implications

When making decisions, the Council must comply with the Public Sector Equality Duty (PSED) (Equality Act 2010) by paying due regard, when carrying out their functions, to the need to eliminate unlawful discrimination, advance equality of opportunity and foster good relations between people who share a 'protected characteristic' and those who do not.

In doing so, the council must consider the possible impact on those who are likely to be affected by the recommendation and their protected characteristics.

Protected groups under the Equality Act 2010 are age, disability, gender re-assignment, pregnancy/maternity, marriage and civil partnership, race, religion or belief, sex and sexual orientation.

Whilst there are no direct equality implications arising from this report as it is for noting, it is important to ensure equality considerations are embedded throughout the work of the Crime & Anti-Social Behaviour Unit (CrASBU), as demonstrated through the attached case studies and to ensure that all relevant protected characteristics are addressed as appropriate and mitigating actions put in place to identify any areas needing further support.

Sukhi Biring, Equalities Officer, 454 4175

5.5 Other Implications (You will need to have considered other implications in preparing this report. Please indicate which ones apply?)

Section 17 Crime & Disorder Act: implications with regards to the duty of local authorities to consider the impact of their decisions and actions on crime and disorder in the local area.

Caroline Green
Service Manager
Community Safety and Protection
4540251

6. Background information and other papers:

Changing Futures presentation

7. Summary of appendices:

8. Is this a private report (If so, please indicated the reasons and state why it is not in the public interest to be dealt with publicly)?

No

9. Is this a “key decision”?

No

10. If a key decision please explain reason

A strategic approach to litter and fly-tipping in Leicester

NCIS – 4th October 2022

Bob Mullins

Head of Standards and Development

Service Provision

- Three responsible service areas within Neighbourhood and Environmental Services:
 - Waste Management
 - Cleansing Services
 - City Wardens and Enviro-Crime
- Use of the “Four Ps” within the context of N&ES:
 - Prepare: *service provision framework; gathering of data; analysis; partnership working*
 - Protect: *regular service provision; target hardening*
 - Prevent: *education; campaigns; interventions*
 - Pursue: *appropriate levels of enforcement*

Prepare

- Leicester's waste and recycling services are managed by Leicester City Council in partnership with Biffa Leicester.
- A 25 year contract deals with household waste collection, treatment and disposal, from 2003 - 2028, and encompasses:



43 collection
vehicles



£18m per year



183 full
time staff



13 million
collections per year



140,000
tonnes
collected per
year



2 treatment
facilities



Leicester
City Council

Prepare

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Dry Mixed Recycling
(weekly collection)

General Waste
(weekly collection)

Garden Waste
(fortnightly
subscription service,
March - Nov)

Bulky Waste
(on request)

Clinical Waste and
Sharps
(on request)

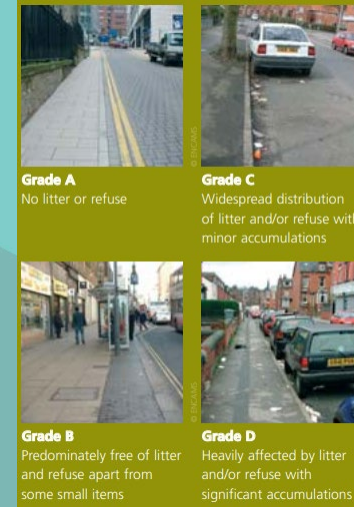
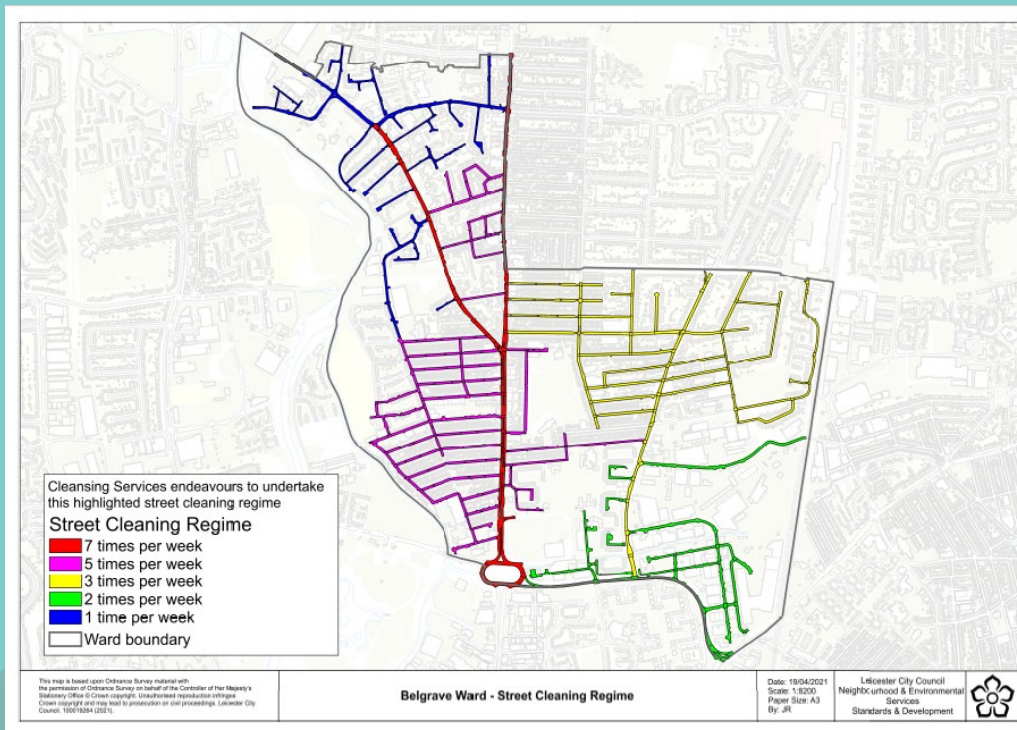
Household Waste
Recycling Centres &
Trade Waste Facility

Recycling Banks

Prepare

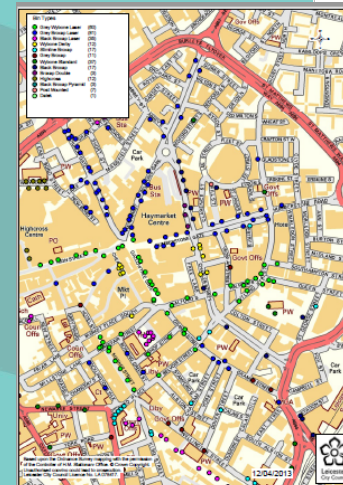
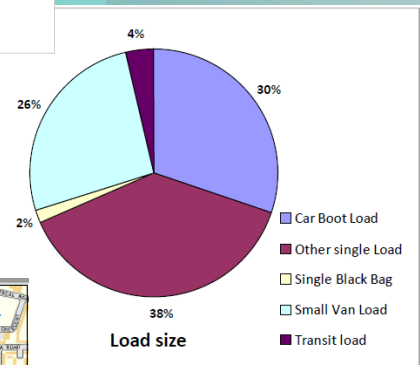
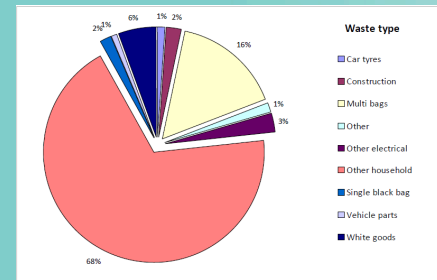
- C. 140 Street Cleansing staff provide weekly maintenance of c. 3,000 streets or c. 620 miles of highway land
- Provision of c. 2,900 multi-purpose litter and dog waste bins
- DEFRA standards of cleanliness; streets classed accordingly

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Prepare

- Collection and analysis of data:
 - Analysis of fly-tipping data
 - Analysis of graffiti data
 - Reviews of cleansing frequency
 - Reviews of waste bin provision



Local Authority	15/16	16/17	17/18	18/19	19/20	20/21	20/21 per 1,000 pop
Leicester City Council	9,442	8,716	8,512	7,997	8,164	9,999	28.2
Birmingham City Council	12,348	14,799	15,993	17,575	21,761	22,750	19.9
Camden LB	7,268	6,778	12,170	25,765	34,465	36,696	131.3
Derby City Council	4,283	5,316	5,640	6,004	5,728	7,207	28.1
Liverpool City Council	20,016	20,832	20,576	20,210	20,780	24,326	48.6
Manchester City Council MBC	22,251	28,508	17,497	19,056	18,270	14,891	26.8
Newham LB	30,900	19,917	15,206	14,656	11,145	20,765	58.4
Nottingham City Council	3,907	No return	7,374	7,864	10,859	11,148	33.1
Peterborough City Council	6,765	8,186	7,198	7,282	6,820	9,744	48.1
Blaby DC	534	531	588	689	676	1,289	12.6
Charnwood BC	522	603	673	852	924	1,198	6.4
Harborough DC	475	653	608	728	484	469	4.9
Hinckley and Bosworth BC	513	754	731	844	791	1,296	11.4
Melton BC	298	387	410	382	343	399	7.8
North-West Leicestershire DC	746	884	731	716	695	1,475	14.1
Oadby and Wigston BC	11	17	8	17	4	9	0.2
Rutland	266	461	329	340	219	284	7.0

Prepare

- Partnerships

- DEFRA
- KBT (Keep Britain Tidy)
- Environment Agency
- County and Districts (information sharing)
- Canal and River Trust
- Network Rail
- Trolleywise

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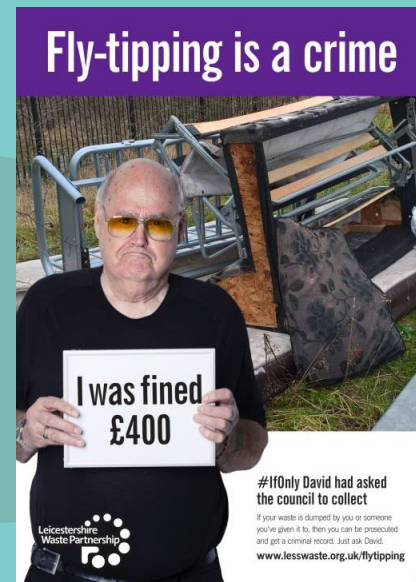
Protect

- Regular service provision
- Target hardening where applicable
 - Alley gates
 - S215 (Town and Country Planning Act 1990)
- 36 • Community Protection Warning Notices
- Community Protection Notices
- Deployable CCTV



Prevent

- Campaigns:
 - KBT partner initiatives
 - Bin it your Way (chewing gum)
 - Spring Clean
 - Don't be a Tosser (littering from vehicles)
 - If Only (county waste partnership)



Prevent

- Campaigns
 - River Monster; Kick it to Plastic; Earth Project
 - Willowbrook (working with Highways and EA)
 - Leicester Environment Volunteers
 - Corporate awaydays



Prevent

- Interventions
 - Area based activities
 - *bins on street*
 - *untidy gardens*
 - *duty of care*
 - Action Days
 - *specific local issues*

Pursue

- Fixed Penalty Notices
- Community Protection Notices
- Court proceedings

Action Plan – Aim 1 - Prepare

Ref	Task	When	Progress to date	Measure	RAG
1.1	Reporting arrangements; work towards streamlining the methods of contact into the services	Jun-22 Sep-22 Jan-23	<ul style="list-style-type: none"> Re-iterating the need for councillors to follow the corporate complaints approach Integrating on-line service request forms and Love Clean Streets requests into the Idox portal (case management software) Revised implementation programme for Idox Cloud provides for a January start 	Reduction in the methods of contact	
1.2	Reporting arrangements: ensure all contacts are entered into the new case management system to allow better reporting and analysis	Jun-22 Sep-22 Jan-23	<ul style="list-style-type: none"> Prior to the above records will be manually transcribed as necessary Revised implementation programme for Idox Cloud provides for a January start 	Accurate reporting Better analysis Better interventions	
1.3	Effective partnership working: Establish and agree a data sharing agreement/protocol	Dec-21	Discussions with the Leicestershire Districts and Rutland have resulted in a MOU	Memorandum of Understanding	
1.4	Effective partnership working: continue to work with other organisations with statutory powers, such as the Environment Agency, the Canals and Rivers Trust, Network Rail, the Police	On-going	<ul style="list-style-type: none"> Maintain links with the organisations Sharing of data and experiences 	Reduction in the number of fly-tips	
1.5	Effective partnership working: continue to work with organisations such as Keep Britain Tidy and Trolleywise to promote anti fly-tipping and littering messaging	On-going	<ul style="list-style-type: none"> Maintain links with the organisations Sharing of best practice Re-establish links with local waste carriers to share intelligence on unlicensed carriers / rogue scrap metal collectors/dealers 	Reduction in the number of fly-tips	
1.6	Continue to improve data collection and analysis, using 'smart' technology as appropriate	On-going	<ul style="list-style-type: none"> More frequent use of CCTV (including covert activity) Use of data to produce hot-spot information 	Accurate reporting Better analysis Better interventions	

Action Plan – Aim 2 - Protect

Ref	Task	When	Progress to date	Measure	RAG
2.1	Target hardening of vulnerable sites: continue to work with communities and businesses to ensure that previously fitted alley gates function to assist in preventing a range of ASB, including fly-tipping.	Mar-22	<ul style="list-style-type: none"> Wording for alleygate signage agreed with Legal Services (to signpost residents if problems with existing gates are experienced) Website updated Processes in place for both repairs and replacement keys 	Mapping of alley gates and review of their condition Service contact details to be provided to residents via appropriate signage	
2.2	Review: DEFRA categorisations applied to land in the city	Mar-22 Dec-22	Work initially programmed to commence December 2021 Litter bin review commenced The major review to update information and bring- in line with the DEFRA categorisations and the NI 195 data has only just started as the corporate mapping system has been upgraded to a new version of MapInfo; officers are learning this as they produce the work	Completion of task	
2.3	Review: cleaning frequencies to ensure that the DEFRA categorisations (as applied) are met	Mar-22 Dec-22		Completion of task	
2.4	Review: city-wide provision of litter bins	Mar-22 Dec-22		Completion of task	
2.5	Review: city-wide provision of bring sites	Jan-22	<ul style="list-style-type: none"> Implementation of the review completed 	Reduction in incidents of fly tipping	
2.6	Prioritise: timely removal of litter and fly-tipping to avoid accumulation	On-going	<ul style="list-style-type: none"> Targets to be established Linked to review of frequencies and litter-bin provision; 2.3 & 2.4 above 	Reduction in incidents of littering and fly-tipping.	

Action Plan – Aim 3 - Prevent

Ref	Task	When	Progress to date	Measure	RAG
3.1	<p>Ensuring access to waste disposal services: provision of a range of services and facilities for residents and businesses to dispose of their waste legitimately:</p> <ul style="list-style-type: none"> Weekly household waste collection Free bulky collections Clinical waste collections Two Household Waste Recycling Centres One Trade Waste site Garden waste collection service 	On-going	<ul style="list-style-type: none"> Provision in place and subject to regular performance reports 	Service satisfaction	
3.2	<p>43 Targeted interventions: Houses of Multiple Occupancy Licences and introduction of Selective Licensing</p>	On-going	<ul style="list-style-type: none"> An HMO licence has a condition attached re: waste management at the property. Following the incremental and proportionate approach to enforcement adopted by the Council, City Wardens will deal with waste issues at the licensed properties in the first instance through use of CPWs and CPNs, a reminder from Private Sector Housing regarding the HMO licence condition about waste management will also be issued. Should the CPW and CPN approach be unsuccessful then Private Sector Housing will undertake enforcement action to deal with the breach of licence condition through prosecution or civil penalty. 	Licences Reduction in incidents of fly-tipping	
3.3	Targeted interventions: deployable CCTV cameras at Bring Sites with substantial fly-tipping	On-going	<ul style="list-style-type: none"> Increase the number of deployable cameras used at bring sites C. 35 files per month are provided to the Enviro-Crime team for action 	Reduction in incidents of fly-tipping	

Action Plan – Aim 3 - Prevent

Ref	Task	When	Progress to date	Measure	RAG
3.4	Targeted interventions: new programme of area-based projects that target the street environment: <ul style="list-style-type: none"> Bins on streets Side-waste Duty of care information and visits Fly-tipping Abandoned cars Untidy gardens Spitting / Paan spitting 	Jan-22	<ul style="list-style-type: none"> These have commenced for the three agreed wards for 2022: <ul style="list-style-type: none"> Belgrave; Fosse; North Evington Other wards affected to a lesser degree are to be considered for the area-based approach, as appropriate: <ul style="list-style-type: none"> Castle; Saffron; Wycliffe Effects to be measured and reported back to ward councillors 	Reduction in bins on street; littering; fly-tipping Increase in use of the HWRC sites Increase in use of the trade waste site	
3.5	Targeted interventions: provision of Environmental Action Days and stop and search operations to target specific issues in specific locations	Jan-22	<ul style="list-style-type: none"> Identified through complaints and enquiries; Cllr requests; patch walks Effects to be measured and reported back to ward councillors 	Reduction in incidents relating to the specific target	
3.6	Targeted interventions: household waste duty of care campaigns	May-22	<ul style="list-style-type: none"> General information provided annually through Council Tax documentation Targeted interventions linked to the area-based activities and the action days 	Reduction in fly-tipping Increase in use of the HWRC sites Increase in take up of the Bulk Collection service	
3.7	Targeted interventions: business waste duty of care visits	May-22	<ul style="list-style-type: none"> General information provided annually through Business Rates documentation Targeted interventions linked to the area-based activities and the action days 	Reduction in fly-tipping Increase in use of the HWRC sites Increase in use of the trade waste site	
3.8	Targeted interventions: service-based focus groups to develop actions	Jan-22	<ul style="list-style-type: none"> Environmental Services Operations Group (ESOG) meet bi-monthly. The group consists of the Heads of Service and managers from the relevant services A wider focus group, consisting of front-line staff, to be organised (post-COVID restrictions) 	Development of actions to reduce littering and fly-tipping	

Action Plan – Aim 3 - Prevent

Ref	Task	When	Progress to date	Measure	RAG
3.9	Targeted interventions: landscape improvements to deter fly-tipping	On-going	<ul style="list-style-type: none"> Problem sites to be identified and reviewed for actions / improvements 	Development of actions to reduce fly-tipping	
3.10	Targeted interventions: triannual offer of ward-based patch walks to identify area-based issues	On-going	<ul style="list-style-type: none"> Initial round of patch-walks offered to councillors 	Identification of local issues for targeted interventions and/or action days	
3.11	Promoting responsible waste disposal: provision of student information to new and existing students moving into rented accommodation; promotion through the Council's website and social media; provision of a New Residents' information pack, using multi-lingual information where required	On-going	<ul style="list-style-type: none"> Linked to the activities provided above 	Service satisfaction Reduction in incidents of fly-tipping Increase in use of the HWRC sites Increase in take up of the Bulk Collection service	
3.12	Promoting responsible waste disposal: achieved through the provision of resident information on a regular basis; translated into the appropriate languages and signposting residents to provided services, e.g. bulk waste collection, HWRC facilities	On-going	<ul style="list-style-type: none"> Linked to the activities provided above 	Service satisfaction Reduction in incidents of fly-tipping Increase in use of the HWRC sites Increase in take up of the Bulk Collection service	
3.13	Promoting responsible waste disposal: achieved through the development of a 'New Resident' pack to be trialled and, if successful, rolled out citywide.	Jan-22	<ul style="list-style-type: none"> Proposed to trial this initiative in the Wescotes ward, following request from Cllr Russell 'New Resident' pack on hold due to pressure on Waste Management 	Service satisfaction Reduction in incidents of fly-tipping Increase in use of the HWRC sites Increase in take up of the Bulk Collection service	
3.14	Promoting responsible waste disposal: achieved through the development of 'one-service' social media accounts to cover Waste Management; Street Cleansing, and City Wardens, thereby providing cohesive information.	Jan-22	<ul style="list-style-type: none"> Linked to the corporate review of social media Development of one 'street scene' account overseen and managed through Waste Management 	Service satisfaction Reduction in incidents of fly-tipping Increase in use of the HWRC sites Increase in take up of the Bulk Collection service	

Action Plan – Aim 4 - Pursue

Ref	Task	When	Progress to date	Measure	RAG
4.1	Litter – issue of on-the spot FPNs.	On-going	Provision in place and subject to regular performance reports	Number of FPNs issued Number of complaints received (reduction)	
4.2	Fly-tipping investigations: identify the perpetrator and take the appropriate enforcement action	On-going	Provision in place and subject to regular performance reports	Number of FPNs issued Number of successful court cases Reduction in the incidents of fly-tipping	

Questions



The Knife Crime and Serious Violence Strategy for Leicester City

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Neighbourhood Services Scrutiny
Commission

4th October 2022

Presented by Ivan Liburd

Aims and Objectives

To inform scrutiny members:

- How the strategy was developed
- Strategy recommendations
- Progress against the priorities

City Mayor Manifesto Commitment

- In the **City**, our pledge is to do more to **help prevent and deter** individuals and groups committing acts of serious violence and carrying/using knives.
- To ensure a **collaborative** approach with the **Community**, the **Violence Reduction Network, Partner Agencies** and **Voluntary Groups** to understand the causes of serious violence and the use of knives and develop a strategy that defines our approach
- To utilise this joined up, **coordinated approach** to confront serious violence and knife crime and to ensure that we **commit to early intervention, prevention and provision of services**

The Development of the Strategy

- Employed a designated officer to support and lead on the strategy
- Created stakeholder and community groups to drive the strategy
- Held public conversations with communities across Leicester
- 52 Met with those who have lived experience
- Met with University criminology academics to discuss strategy
- Held an expert Session with specialist criminologist on this agenda
- Developed a strategy document from all feedback and launched it
- Neighbourhoods Scrutiny Commission of Leicester City Council
- Held meetings with ward councillors



Strategy Recommendations

The recommendations were developed after consultation with communities from across Leicester and with wider stakeholders and published in May 2022. Several key themes emerged when the feedback was analysed, therefore the recommendations have been group into six key themes.

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- Education
- Young People
- Communities
- Partnership Working
- Employment and Training
- Policy and Process

Education

Recommendation 1 - Work with education establishments to minimise the number of school suspensions.

Foxes Friday

- LCC works with Leicester City in the Community offering one day a week provision for children who may be at risk of or vulnerable to 'youth offending'.
- Children are provided with a Leicester City in the community mentor who links in with them in school and access one day a week nurturing provision.



LEICESTER CITY
IN THE COMMUNITY

The Reach Project Early Help

- LCC have partnered with the Violence Reduction Network, Leicestershire County Council and the Home Office and developed a programme that identifies young people who are at risk of exclusion or who have been excluded from education.
- Currently delivered in 4 Secondary Schools across the city
- 58 Young People engaged in the programme so far, 34 males and 24 Females between the ages of 11 – 15



Education

Recommendation 2 - Monitor the use of and auditing of the alternative school provision across the city and use the Department of Education taskforce approach to develop the provision being offered in targeted secondary Pupil Referral Units.

- The Alternative Provision Specialist Taskforce project is a pilot funded by the Department of Education (DfE).
- The taskforce brings together local partners drawn from across health, education, social care, youth services and youth justice to create the specialist taskforce in an alternative provision school (in this case Carisbrooke).
- Each Taskforce will focus on reducing truancy, NEET rates, involvement in serious violence, and improving mental health and well-being.

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Press release

Targeted support for vulnerable young people in serious violence hotspots

Young people at risk of exploitation to be supported through 'taskforces' in 21 new areas.

From: [Department for Education and Vicky Ford MP](#)
Published 3 September 2021



Department
for Education



Education

Recommendation 3: Working with the VRN and communities, we will contribute to the development and delivery across all city schools of informal education programmes and campaigns focused on prevention, impact, consequences, and aspirations.

Supporting Families: Understanding the Impact of Parental Imprisonment

1. We now have a protocol in place for identifying families affected by imprisonment and a process for reaching out:
2. We are now able to collate some basic data on the number and location of families affected so we can start to better understand the prevalence of the issue.
3. We now have a training programme in place to enable workers to learn about the impact of imprisonment on families and the role they can play in providing support
4. We have a strong multi-agency working group in place. This has enabled the project to keep moving forwards and has supported a wider reach than would have been possible otherwise.

Recently had a family member sent to prison?

Information Leaflet

<div><div><div><div><div></div><div>VIOLENCE REDUCTION NETWORK</div></div><div>LEICESTER, LEICESTERSHIRE & RUTLAND</div></div></div><div>The VCSO Network Event Agenda</div></div>			
AM	10:00	PM	11:45
	Arrival: Networking		Welcome Back Curtis Matthews and Harvinder Pradhan (Community Leaders Network)
	10:30		14:00
	Welcome from the VRN Team and the Community Leaders Network Working Together to Prevent Violence Cheryl Armstrong and Tim Walters (Community Leaders Network) <ul style="list-style-type: none">• Introduction to the Community Leadership Programme and Network• Next Programme Content Theme The VRN Partnership: Progress So Far and Next Steps Grace Strong, Director, Violence Reduction Network		Workshops <ul style="list-style-type: none">• The Importance of being Trauma Informed and Building Relationships• The Potential and Pitfalls of Bad Minding• Strengthening your Communications and Social Media Strategy• Captivating Campaigns for young people <small>Each workshop is 45 minutes.</small>
	11:00		14:50
	The new Serious Violence Legal Duty An Introduction to the Duty and the Role of Communities Sara Featherstone, Senior Policy Advisor, Serious Violence Unit, Home Office		Workshops <ul style="list-style-type: none">• Understanding ADHD in young people• Supporting Families: Understanding the Impact of Parental Imprisonment• What Works in Preventing Serious Violence?• The Power of Mindfulness, Kindfulness and Resilience
	11:20		15:35
	With and For Communities—Co-Production Session Facilitated roundtable discussions to prepare for the Serious Violence Legal Duty Deborah Jones and Tim Martin, Jones Consulting Limited		Next Steps: The VRN Lisa Williams, Community and Young Person Recruitment Officer, Violence Reduction Network
	13:00		15:45
	Lunch		Networking Please bring along any leaflets and banners if you wish to share/promote your organisation/group
			16:30
			End of Event
#PreventionThroughConnection @VRN_Network www.violence-reduction-network.co.uk			



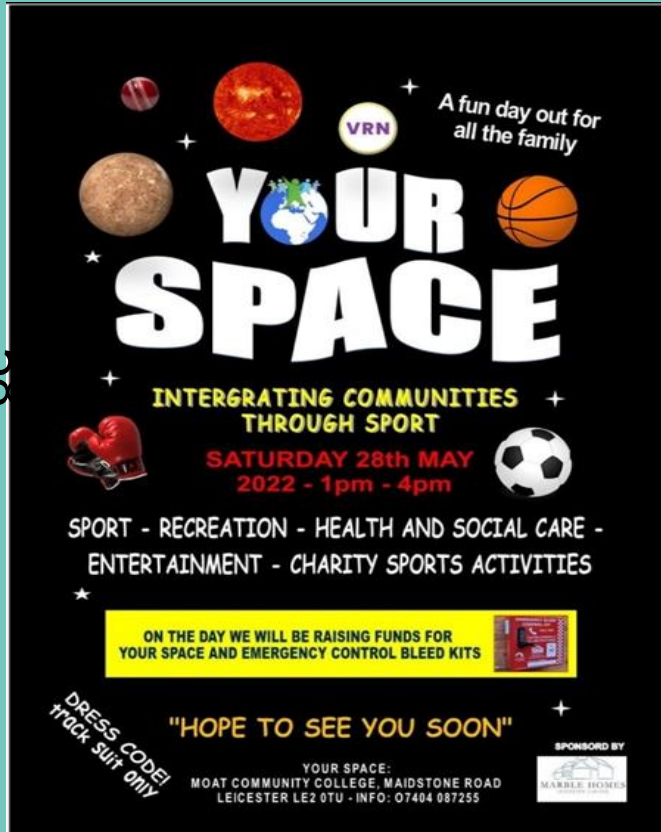
Education, support and guidance for people who have had someone sent to prison



Communities

Recommendation 9 - We will work with the local authority estates team and across directorates to encourage free access or reduced hire fees at schools and local authority facilities, so these can be utilised by groups and vulnerable young people.

- Community created a strong partnership with Moat Community College to provide free access
- Hold community meetings, such as Community Gold (Open) which is police led.



Communities

Recommendation 14 – We will develop a community mentoring programme specifically targeting young people at risk of knife crime, either as a perpetrator or a victim. We will use the reach of local communities to engage young people and connect them to the resources and services they need.



CHANCE 2 CHANGE

A partnership project to reduce Serious Youth Violence in Leicester & Leicestershire



Chance 2 Change

The Chance 2 Change (C2C) project is for young people aged 16-25 who are at risk or have already become involved in serious violent crime.

Street-based C2C mentors offer individualised support which aims to reduce risk factors and strengthen protective factors. They will help young people identify and understand the consequences and realities of criminal involvement and offer opportunities that encourage young people to change their behaviors and turn away from street-based violence.

Chance 2 Change

- Partnership funded project
- Support 15-25 year olds involved in violence or at high risk of involvement
- Those living in East/ West Leicester or Charnwood,
- Build trust and rapport with the young person tailoring support to their wishes and needs
- Act as a role model, educating and encouraging positive social norms and dispelling myths and stereotypes
- Offer emotional support and improve social skills

Communities

Emergency Boxes

Recommendation a – We will develop a scheme that will see emergency kits/ bleed box kits placed across the city so that in an emergency, anyone will be able to be directed to the kit by 999 operators and talked through the process of use.

60.

- Leicester City Council in partnership with the Ambulance service have developed an initiative and installed 8 Emergency Bleed Control Kits across the city.
- Training to community groups provided where the boxes are located



Community Parent Forum

Recommendation: b - We will work with communities to develop peer support directly from community members and groups with shared experiences. This will support parents who have either lost a child or have young people that are vulnerable to or involved in activities related to knife crime and serious violence.

- £7500 awarded to Kara Training community group to establish a Community Parent Forum.
- The Community Parent Forum will involve and support parents who have children involved in violence or at high risk of involvement due to associated activity and peer circles.
- Includes parents who are going through the repercussions of knife crime and serious violence.



Partnership Working

Recommendation 18 - In support of greater community resource, we will take a proactive approach to utilising available resources at local universities for volunteer support and placements. This could include community-based research and other community related projects.

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The youth service works in partnership with De Montfort University and provides course placements and volunteer opportunities



Supported the University of Leicester to submit a for them to carry out a research that will obtain the views of young people across Leicester about serious violence and knife crime.



Employment and Training

Recommendation: 23, 24 and 25 - Support young people to gain employment, demonstrate commitment to ex-offender programmes which create employment, training, and social opportunities. Support current and potential programmes that provide ex-offenders and young people with opportunities to visit various workplaces and encourage exposure to employment opportunities, including Department of Work and Pensions programmes such as Kickstart.

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The Employment Hub works in partnership with Futures, Connexions and the DWP to support people of all ages into employment and training including jobs, apprenticeships, traineeships and work placements.

Support for ex-offenders

Help finding work

Our Unlocking Opportunities page provides you with a range of live employment opportunities with employers who are committed to recruiting ex-offenders.

We'll support you every step of the way to increase your chances of gaining employment.

Click the link below to find out more.


We also recommend taking a minute to read our [Guide to finding work](#).

If you're not quite ready for work, we recommend contacting the [CIC Advice Hub](#), who provide a safe space for ex-offenders to build a healthier, more stable and fulfilling life.

[MORE ON UNLOCKING OPPORTUNITIES](#)

Leicester Employment Hub


Working directly with employers and job seekers



Employers

Register with us for our free, impartial recruitment support and assistance with grants


[REGISTER FOR EMPLOYERS](#)




Job Seekers

Find out how we can help you gain employment including jobs, apprenticeships, traineeships and work placements

[INFORMATION FOR JOB SEEKERS](#)



Youth Employment Hub

 **European Union**
European Social Fund

We can help you find jobs, apprenticeships and courses.

If you're aged 16 - 24 and not in education, employment or training, please complete the form below and one of our team will be in touch.

If you're 25 or over we can still help you, visit our Job Seekers page for more details.

Visit the Youth Employment Hub at:
2 Wellington Street, Leicester LE1 6HL
9am - 4:30pm Monday to Thursday
9am - 4pm Friday

Local Picture

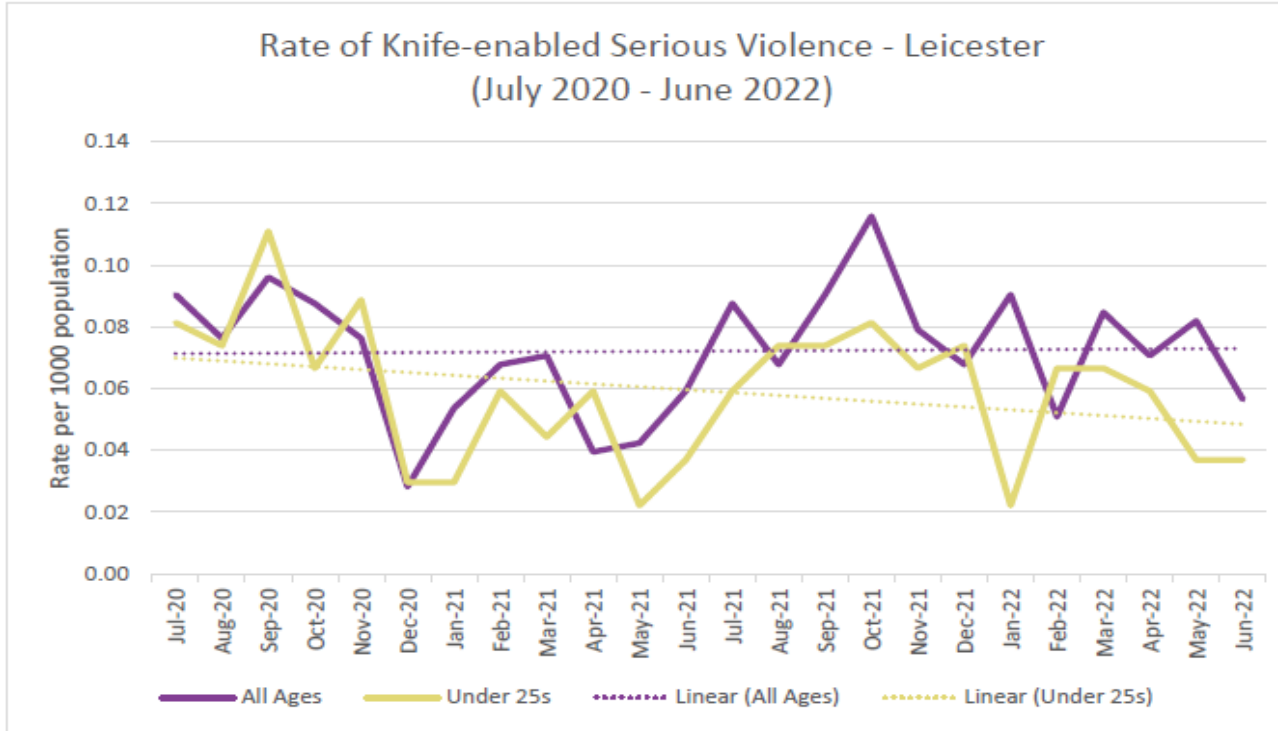


Figure 2: Rate of knife-enabled serious violence offences in public places across Leicester, all ages and under 25s (July 2020 – June 2022) (Source: Leicestershire Police)

Next Steps

- Develop an Operational Serious Violence and Knife Crime group to ensure that all of the recommendations in the strategy are achieved.
- Work with the Police and VRN to acquire real time data.
- 64 • Develop a communication strategy with the Police to ensure PPNs and Early Intervention referrals are completed
- A joined up approach with School Liaison officers and the Police to identify young people at risk of serious violence.
- Ensure all workstreams are gathered and reported into the Safer Leicester Partnership Executive Board

Any Questions?

Neighbourhood Services Scrutiny Commission - Work Programme 2022 to 2023

Meeting date	Meeting items	Information
28 June 2022	<ol style="list-style-type: none"> 1. Ward Meetings and Ward Funding reports 2. Stocking Farm Regeneration 3. Tree strategy – annual review 	<ol style="list-style-type: none"> 1. Ongoing topic – suggested as an annual scrutiny item for ward meetings and ward funding (<u>Lead</u>: Lee Warner) 2. This was mentioned in the local media this month regarding the consultation on regenerating this area.
16 August 2022	<ol style="list-style-type: none"> 1. Libraries and community performance 2. City Wardens performance 3. Pest and dogs service overview 4. Waste contract / service performance 	<ol style="list-style-type: none"> 1. An insight into the performance of the service area following COVID19. 2. Reflection of the past 12 months, with information on service access 3. Service overview and performance; how to access the service 4. A reflection of the last of the previous 12 months and key issues following COVID19.
4 October 2022	<ol style="list-style-type: none"> 1. Domestic Abuse – Safe Accommodation Strategy 2. CRASBU report 3. Litter and Fly Tipping Strategy 4. Knife Crime and Serious Violence Strategy work 	<ol style="list-style-type: none"> 1. This has been deferred to the August meeting. (Housing Scrutiny members will be invited) 2. Previous request for this item to come back to the Commission in 12 months with the consideration of the recent review led by the Housing Task Group (Housing members will be invited). 3. Following a previous update taken last year, Members expressed an interest in this item. 4. An update to return to the Commission, to monitor progress following the update six months ago.

Updated September 2022

Neighbourhood Services Scrutiny Commission - Work Programme 2022 to 2023

15 November 2022	<ol style="list-style-type: none"> 1. VCS & Engagement work report 2. Crowdfunding Project 3. Textiles Factories - Pollution 4. Street Cleansing 	<ol style="list-style-type: none"> 1. Members to receive a progress report on the strategy work and action plans and pledges and the budget info, to a future scrutiny meeting. 2. Members requested a fuller report to come back to the Commission following the last update in January 2022. 3. Item previously requested by the Commission. 4. Following an update taken last year, Members expressed an interest in this item.
12 January 2023	<ol style="list-style-type: none"> 1. Draft Revenue Budget and Capital Programme 2. Use of Pocket Parks in the City 	<ol style="list-style-type: none"> 1. Standard items to go to all Commissions. 2. Item requested from the June meeting
2 March 2023	<ol style="list-style-type: none"> 1. Employment and Careers (in Libraries) Update 2. Community Safety Partnership Update (with Hate Crime Policy update included) 3. Changing Futures Project 	<ol style="list-style-type: none"> 1. A report on progress expected to return, relating to the new initiative partnership with DWP. 2. New hate crime policy – a report on progress is expected OR can be picked up as part of 'Community Safety Partnership work', as an annual item 3. Item suggested as of 15th September following discussions between officers and Chair/Vice Chair.

Neighbourhood Services Scrutiny Commission - Work Programme 2022 to 2023

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FORWARD PLAN / SUGGESTED ITEMS		
Topic	Detail	Proposed Date
KEY DECISIONS & NON-KEY DECISIONS	WATCHING BRIEF – members to consider relevant items to this commission, from the councils Corporate Plan of Key & Non-Key Decisions None so far	Ongoing / watching brief
CONSULTATIONS	WATCHING BRIEF – members to consider relevant items to this commission from planned or live consultations to provide scrutiny comments and views None so far	Ongoing / watching brief
COUNCIL BUDGET	WATCHING BRIEF – members to consider any budget impacts relevant to this commission, as necessary. None so far	Ongoing / watching brief
POSSIBLE DRAFT ITEMS – FORWARD PLANNING		
Safer Leicester Partnership Plan 2021-2024	<i>Last presentation to scrutiny was early 2021</i>	
Pollution Control	<i>Last presentation to scrutiny was early 2021</i>	
Waste & Recycling services	<i>An annual report to scrutiny to report on progress / any issues / funding re: contracts. Completed as of August 2022.</i>	

Neighbourhood Services Scrutiny Commission - Work Programme 2022 to 2023

Cyber Fraud	<i>Enhancing support outside the city centre, to neighbourhoods (can potentially come under the Community Safety item)</i>
Community Gold project	<i>Feedback on the outcome of regular meetings with residents.</i>
Hate Crime Policy (or Community Safety Partnership work as an annual item)	<i>The new hate crime policy – requested to remain on work programme to come back to report on progress OR can be picked up as part of ‘Community Safety Partnership work’, as community safety partnership is an annual item for the Commission</i>
Homelessness & Rough Sleepers Strategy report	<i>Commission to receive updates when available. Last update was in Dec 2021.</i>
Public Safety Team Report	<i>Ongoing topic – can keep on work programme to receive update / any issues.</i>
Gambling Policy – 2022-25	<i>Ongoing – can keep on work programme for update on progress / any issues, if any.</i>
Noise Control Update	<i>Last update was in March 2022</i>
Employment and Careers presentation	<i>Ongoing - progress report to return</i>